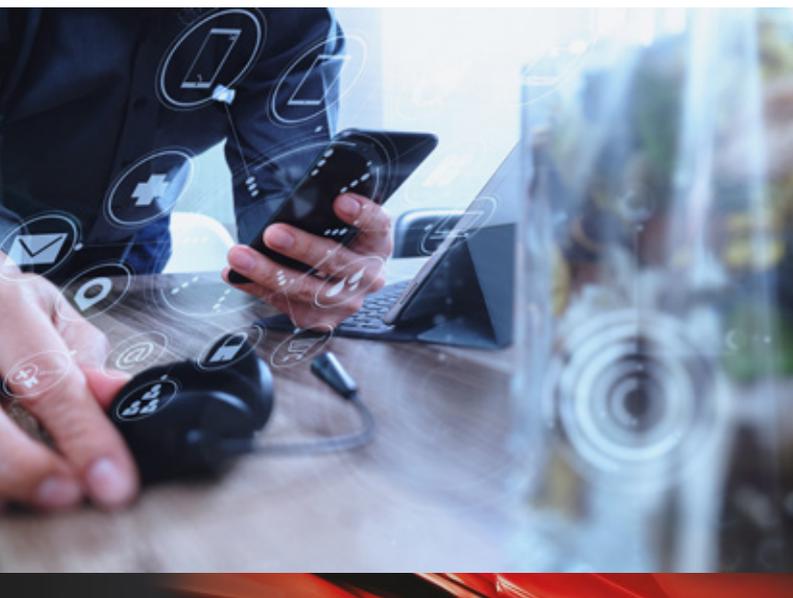




SPECIALIST SERVICES

# VoIP – Broadband telephones

Talking remains one of the most important forms of communication for businesses, even in the digital age. Around one in three organisations now use VoIP telephone systems and the number is growing fast. Because VoIP uses the internet rather than traditional copper wires, it offers a host of benefits that are hard to resist, including improved productivity and cost savings.



IT Support 365's VoIP service can help your team work more effectively through improved digital connectivity. Your VoIP system can share data more efficiently, by communicating directly with email and other digital systems. New plug and play handsets can be added and managed easily, and from a single location. Prepare to be surprised by the flexibility of this twenty-first century voice communication solution.

# How it works in detail...

## BENEFITS

- Significantly lower call costs and hardware costs.
- Highly flexible, and easy to scale the system up or down depending on requirements.
- Follow me anywhere numbers, which facilitate hot-desking and a mobile workforce.
- Encrypted calls, ideal for businesses dealing in sensitive information.
- Higher quality information and reduced data input through integration with CRM systems.

## THE SERVICE

### Broadband telephones allow you to

- Make calls for free to others on the same VoIP network, even if they're in other locations or home-workers.
- Add new numbers and handsets to the network quickly and easily.
- Manage all your phone settings online, and control them from a single location even if you have multiple offices.
- Because they are digital, VoIP telephones allow you to take advantage of emerging technologies.

## YOUR QUESTIONS ANSWERED

- Will I need to change phone numbers when moving to VoIP? No. You can keep the same numbers indefinitely, even if you relocate.
- How reliable is VoIP? Today's VoIP systems offer a high quality and extremely reliable voice communication system. The technology has come a long way in just a few years.
- Will I need another internet connection? No. Your VoIP system will work with your existing connection.



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