IT 365

Our unique approach

A healthy business depends on a healthy IT infrastructure. We help organisations keep their IT systems running in peak condition, day after day. Our support gives our clients the confidence to put all their energies into getting their job done, without worrying about IT issues.

We bring an all-round view and the planning needed to achieve a reliable IT infrastructure. Without planning, IT maintenance degenerates into continual firefighting, with issues being fixed after they occur. This means constant disruption to business, repeated frustration, and a higher operating cost.

Our approach is strategic, professional and transparent. The result is an IT infrastructure that meets your needs for today, with capability to scale as you grow. We provide what you need for maximum performance of your operations, regulatory compliance and peace of mind.
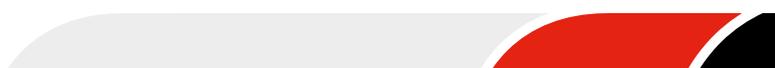
Five steps to IT stability...

STRATEGIC REVIEW

We identify your current IT issues and costs, set out a costed route to improved stability, and provide a security audit and network health check. The outcome is a clear picture of the strengths, weaknesses, opportunities and threats in your existing IT infrastructure.

PLANNING

Building on the strategic review, our detailed plan is developed in alignment with your business needs. It includes a clear route map through the enhancements needed to hardware and software. Every step is tested to ensure delivery of maximum benefit and performance.

IMPLEMENTATION

Our experience ensures cost effective delivery against the plan, to agreed timescales, and with minimal disruption to day-to-day operations.

MANAGING

We provide ongoing proactive management of your IT systems, in order to guarantee high levels of service availability, predictable costs and continual improvement.

MONITORING

Prevention of IT problems is achieved by 24/7 remote monitoring of your hardware and software. Potential issues are flagged in advance, allowing a proactive response and solution before they disrupt your business operations.

Strategic Review

Manage • Monitor • Report

Plan • Implement

An approach that goes further than full circle, with an added strategic overview to ensure things are always on track!

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IT 365

PROACTIVE IT SUPPORT